

ACBH Workforce Education & Training Unit is pleased to offer a FREE training on:

Engaging Consumers/Clients and Families in Behavioral Health Treatment

Wednesday, June 2, 2021

9:00 AM – 1:15 PM

(Sign in begins at 8:45, Training starts promptly at 9:00 AM)

Location: Online via Zoom – *trainer to send link prior to meeting*

Audience: Clinical ACBH and contracted Provider staff. CE credit is only provided for County and ACBH contracted Provider staff.

Description: The spread of COVID-19 forced staff to pivot and serve clients differently which may have been frustrating and challenging for consumers/clients and staff alike. At the same time, the pivot to engaging with our clients virtually can be a blessing, an advantage, or a barrier providing services to support our clients and the communities we serve. What if these new tools are gifts for our clients' progress and make us more accessible?

This course is designed to build upon staff's existing engagement tools to identify how to better engage with clients and consumers remotely or while practicing social distancing as required to prevent the spread of COVID-19. Staff will tap into their many roles and experiences that can be creatively utilized to connect and embed into ongoing practice.

Trainer(s): Ellen Muir, LCSW, ORSCC, and Betsy Baum Block, MPP, CPCC, ORSCC, ACC.

Learning Objectives – at the end of the training, participants will be able to:

1. List two (2) impacts of trauma on the body.
2. List three (3) signs of utilizing emotional, social, and systems intelligence in connecting to consumers/clients.
3. Define how the term "Pivoting" is used in a service delivery context.
4. Identify three (3) current conditions that impact consumer/client/family engagement and its connection to trauma informed care.
5. Name the one benefit of setting an intention before meeting with consumers/clients/families, co-workers, projects and the community.
6. Identify and share one new engagement strategy that works to connect to consumers/clients/families in a remote environment.

To complete an ACBH sponsored virtual training, attendees must achieve a score of at least 70% on the post-test(s)."

If you have a reasonable accommodation request, or grievance regarding an ACBH training, please email or call the Training Contact listed on this flyer, and cc the Training Unit, training.unit@acgov.org

REGISTRATION:

Please register online at:

<https://www.surveymonkey.com/r/EngagingConsCtFam>

For registration help contact:

Training.Unit@acgov.org

Ph: 510-567-8113

When emailing, include training Date and Title in Subject Line.

For other information contact:

Lori DeLay, Training Officer

lori.delay@acgov.org

Continuing Education

CE credit is ONLY provided for County and ACBH contracted Provider staff.

*This course meets the qualifications for 4 hours of CE credit for **LMFTs, LCSWs, LPCCs, and/or LEPs** as required by the California Board of Behavioral Sciences; Alameda County Behavioral Health Care Services (ACBHCS) is approved by the California Assoc. of Marriage and Family Therapists to sponsor continuing education for the target audience of this training, Provider No 65749; for **Psychologists** as an approved provider by the California Psychological Assoc., Provider No. ALA006; for **Addiction Professionals** by the California Consortium of Addiction Programs & Professionals Education Institute (CCAAP_EI), Provider No. 4C-04-604-0622; and for **RNs** by the California Board of Registered Nurses, BRN Provider No. 12040. ACBHCS maintains responsibility for this program/course and its content.*

Please note: to receive CE credit, participants must attend the full training, sign in and out, achieve a score of at least 70% on the post-test(s), and complete the evaluation. No partial credit can be given.

CE Certificates will be emailed to qualifying participants within 30 days of the training.

